

Ministerial Results Framework Ministry of Water Supply and Estate Infrastructure Development


The Ministry's primary focus is on ensuring access to safe drinking water and adequate sanitation facilities, recognizing their crucial role in the economic and social advancement of the country. Additionally, it aims to elevate the standard of living among the plantation community by providing essential facilities and improving livelihoods. The Ministry oversees provide safe drinking water and piped sewerage facilities to urban and semi-urban areas, activities related to groundwater development, regulates numerous community water projects aimed at providing drinking water in rural areas, and implements social development programs to enhance the quality of life for approximately one million plantation community members. Collaboration with relevant institutions is also pursued to formulate policies and undertake actions that empower these communities.

The MoWSEID contribute to achieve the following key outcome targets.

Key outcome targets in 2026

- Increase satisfaction of Water consumers to 99%.
- Increase satisfaction of other service users of the Ministry to 95%.
- Transform NWSDB from loss making entity to profit making entity with a net profit before tax of 8.4 Bn in 2026.
- Improved groundwater level (GWL) in the areas monitored by Water Resources Board from 30% to 45%
- Provide 4,250 youths in estate sector with employment during 2024 to 2026.
- Provide 750 youth-entrepreneurs in estate sector with self-employment during 2024 to 2026.

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Estate Infrastructure Development


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Vision

Water Supply Sector

Water for All : Sustainable Supply and Sanitation

Our vision is to empower communities by nurturing sustainable water supply and management practices. With a strong focus on access to safe water and sanitation, we aim to strengthen marginalized communities, fostering inclusivity in water access. Our goal is to create a water-secure nation where the needs of present and future generations are met while preserving the environment and precious water resources.

Estate Infrastructure Development Sector

"Empowering the Hill Country Community : Uniting Sri Lanka for Inclusive Progress"

Our vision is to bring together communities, eradicate divisions, and foster unity in Sri Lanka. We strive to uplift the socio-economic standards of the hill country origin community, providing equal access to opportunities and services. Through expedited progress and sustainable development, we aim to empower the community to become self-sustaining, prosperous, and respected. By changing perspectives and embracing our shared humanity, we will build an educated, healthy, and progressive society, enriching the lives of all Sri Lankans.

Mission

Water Supply Sector

Delivering Reliable Water Supply and Sanitation Services : Ensuring Accessibility and Satisfaction

Our mission is to deliver reliable water supply and safe sanitation services to all. We are committed to ensuring universal access through sustainable practices and effective governance. Emphasizing community engagement and support, we aim to empower communities and position the Ministry as a provider of solutions to meet the country's water needs. Our goal is to efficiently manage water and sanitation infrastructure and prioritise customer satisfaction through technology, innovation and private sector participation. We strive for efficiency, sustainability and reliability in our delivery. While our primary focus is on end consumers, we value the importance of responsible water management in the broader context of Sri Lanka's water resources and always incorporate sustainable practices in the delivery of our mission.

Estate Infrastructure Development Sector

"Achieving Socio-Economic Parity : Nurturing a Flourishing Hill Country Community"

Our mission is to nurture a flourishing hill country origin community, enabling them to thrive while preserving their cultural and ethnic identity. We are committed to providing equal accessibility, rights, and opportunities, ensuring their integration into the national heritage without compromising their individuality. By promoting sustainable development, we aim to uplift living conditions, expedite socio-economic progress, and empower community members to become self-sustaining and proud contributors to Sri Lankan society. Through inclusive policies and initiatives, we will foster dignity, celebrate diversity, and achieve socio-economic parity for all.

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Entity	#	Key Outputs	Key Performance Indicator	Baseline	Targets	
				2022	2024	2026
NWSDB/ DNCWS	01	Increased access to safe drinking water	% of households covered by NWSDB	46.8	50.1	53.1
			% of households covered by DNCWS	12.4	13.1	13.8
			National coverage (NWSDB & DNCWS)	59.2	63.2	66.9
			No. of water supply connections (Nos.) '000 (NWSDB)	2,906	3,173	3,413
			Average service level in hours, out of 24 hours	14	15	16
			Average cost of production per m3 (Rs)	71	73	81
			Average revenue per m3 (Rs)	66	75	90
			Level of compliance to SLS 614 (%)	99.7	99.9	100
NWSDB	02	Improved and safe disposal of wastewater and septic water	Level of compliance to CEA regulations on discharging wastewater and septic water (%)	100	100	100
			Covered capacity out of total capacity of schemes (%)	69	70.4	73.5
			No. of sewer connections '000	27.2	28.3	36.8
			Average cost per m3 wastewater (Rs)	51	52	58
			Average revenue per m3 wastewater (Rs)	43	45	51
	Quantity of Septage m3 (Monthly Avg) discharged	2,696	2,907	3,418		
	03	Increased awareness on water conservation and protection	Level of awareness (% of population who are aware about the reasons and importance on water conservation and protection)	75	80	80
	04	Increased awareness of good Hygiene Practices among the Rural Population	Level of awareness (% of rural population who are aware about the good hygienic and sanitation practices)	75	80	80
	05	Increased awareness on water contamination and pollution	Level of awareness (% of population who are aware about the negative impacts on water due to contamination and pollution)	75	80	80
	DNCWS	06	Increased access to financial, technical and O&M assistances to CBOs (4,300 CBOs)	No. of CBOs assisted with financial assistance	292	200
No. of CBOs assisted with technical support				100	400	400
No. of CBOs assisted with Community development				300	1,500	2,000
No. of new CBOs established and operational				123	273	400
07		Increased awareness on Water Safety Plans (WSP)	% of CBOs implementing WSP	19.6	35	80
			Level of awareness among CBO officials and members (%)	25	75	100

Entity	#	Key Outputs	Key Performance Indicator	Baseline	Targets	
				2022	2024	2026
WRB	08	Increased compliance to rules and regulations on groundwater (GW) extraction and usage	No. of External hydrogeological reports approved (Cum:)	5,527	6,800	7,800
			% of Licensed drilling machineries Vs total drilling machineries	40	100	100
			% of Issued licenses for external Hydrogeologists	88	100	100
			No. of total GW abstraction recommended for commercial users	764	1,200	1,800
			Level of compliance where flow meters installed (%)	95	100	100
	09	Improved advisory services for GW utilization	No. of advisory services on well constructions	55	150	200
			Success rate of wells (%)	90	95	96
10	Increased access to information on exploration & development on groundwater resources	% of Groundwater Exploration (information & aquifer mapping) on river basin level of the country - Malwathu Oya, Jaffna Peninsula, Kumbukkan Oya, Maduru Oya, Kalpitiya	30	40	100	
Estate Division	11	Increased access to housing for estate community	No. of houses units completed and handed over	717	3,500	3,000
	12	Increased access to land for housing for estate community	No. of plots provided for housing (excluding plots given with housing)	717	3,500	3,000
	13	Increased access to electricity and safe drinking water for estate community	No. of households assisted with finance	717	3,500	3,000
	14	Increased vocational skills of youth in estate sector	No of youth trained	600	750	850

Abbreviations;

01. NWSDB - National Water Supply and Drainage Board
02. DNCWS - Department of National Community Water Supply
03. WRB - Water Resource Board


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