### **Risk Appetite Statement**

Risk Areas	Description	Overview (Impact)		Ris	sk etite	Strategies
			Low		High	
01. Operational Risks	efficiency and smooth functioning of key activities such	Department of Management Audit is willing to tolerate medium operational risk such as logistical challenges, provided they do not severely impact of the department's core functions or disrupt the continuity of guidance and oversight.  Potential Impact  1. Audit & Management Committee meetings  Meeting delays or inefficiencies in organizing meetings providing necessary guidance to ministries, departments etc. and could affect the overall quality of oversight but, must not prevent core governance function.		✓ ·		<ul> <li>1. Audit &amp; Management Committee meetings</li> <li>Contingency Planning: Develop backup plans for rescheduling AMC meetings, including options for remote or hybrid formats to avoid disruption.</li> <li>Resource Allocation: Allocate dedicated staff to handle logistical arrangements, ensuring efficient and timely organization of meetings.</li> <li>Feedback Mechanism: Implement feedback loops post-meetings to identify inefficiencies and make adjustments, maintaining the quality of oversight.</li> </ul>
		2. Committee on Public Accounts  Risk of inefficiencies or disruptions in the process of participating in COPA meetings, including resource constraints, lack of preparedness, or logistical challenges. Inefficiencies or disruptions could delay				<ul> <li>2. Committee on Public Accounts</li> <li>Resource Allocation: Ensure adequate staffing and resources are allocated for COPA participation.</li> <li>Preparation Protocols: Develop and follow standard preparation protocols, including pre-meeting briefings and review of required documents.</li> </ul>

decision-making, compromise the quality of guidance provided, or result in incomplete representation of critical matters.	<ul> <li>Technology Support: Use technology for efficie scheduling, document sharing, and coordination with stakeholders.</li> <li>Contingency Planning: Establish contingency plan for unexpected disruptions, such as alternative representatives or virtual participation options.</li> </ul>
3. Internal Auditor Training  Training sessions may delays or rescheduling but the quality of training should not be compromised	<ul> <li>Internal Auditor Training</li> <li>Flexible Scheduling: Use adaptive training schedule and alternative delivery methods (e.g., e-learning to accommodate potential delays without compromising training quality.</li> <li>Training Quality Assurance: Perform regular quality assessments on training sessions, ensuring the standards remain high despite any rescheduling.</li> <li>Resource Pooling: Leverage available resource across departments to deliver training even whe disruptions occur, maintaining continuity.</li> </ul>
4. Special Investigation  Delays in investigations are acceptable as long as critical cases are prioritized and integrity is maintained.	<ul> <li>4. Special Investigations</li> <li>Prioritization Protocol: Develop a system prioritize high-risk or critical cases, ensuring time attention to cases that impact integrity are operational priorities.</li> <li>Temporary Staffing Solutions: Create a pool backup personnel who can be deployed as needed to handle investigation demands.</li> <li>Regular Review of Investigation Timelines: Conduperiodic reviews of investigation timelines to deted delays early and address them proactively.</li> </ul>
5. Finance & Administration  Minor administrative delays are acceptable but core financial controls must remain intact.	5. Finance & Administration     • Process Automation: Implement automate processes for routine finance and administration.

			<ul> <li>tasks to mitigate minor delays.</li> <li>Core Controls Monitoring: Continuously monitor core financial controls, ensuring administrative disruptions do not impact financial integrity.</li> <li>Escalation Protocol: Establish escalation procedures for financial issues that arise from delays, enabling prompt action to prevent escalation.</li> </ul>
02. Compliance & Legal Risks	with legal and regulatory requirements, and potential	tolerance for compliance and legal risks, requiring strict	<ul> <li>1. Audit &amp; Management Committee meetings</li> <li>Standard Operating Procedures (SOPs): Develop and adhere to SOPs that ensure AMC meeting guidance aligns with compliance and regulatory standards.</li> <li>Regular Training on Compliance Standards: Conduct regular training for staff involved in AMC meetings to ensure they are up-to-date on Treasury regulations.</li> <li>Pre-meeting Compliance Checks: Implement checks before AMC meetings to verify adherence to governance standards, minimizing risk of noncompliance.</li> </ul>

#### 2. Committee on Public Accounts

Risk of non-adherence to regulatory or legal requirements during the organization of COPA meetings and providing guidance to ministries and departments.

#### 3. Internal Auditor Training

Lack of adherence to legal frameworks in training could affect the quality of governance across ministries, departments etc.

#### 4. Special Investigation

Non-compliance during investigations may lead to legal consequences and undermine audit integrity.

#### 2. Committee on Public Accounts (COPA Participation)

- **Regulatory Training:** Regularly train staff on relevant laws and regulations.
- **Compliance Checklists:** Develop and use compliance checklists for all COPA meeting processes.
- **Periodic Audits:** Conduct internal audits to ensure adherence to compliance standards.

#### 3. Internal Auditor Training

- Incorporate Legal Requirements into Training Modules: Ensure training programs cover all relevant legal frameworks, maintaining governance quality across ministries.
- Monitor Training Compliance: Regularly monitor training programs to verify adherence to regulations, adjusting content as needed.
- External Compliance Reviews: Engage in periodic external reviews to validate compliance and identify potential gaps in training governance.

#### 4. Special Investigation

- Strict Compliance Protocols: Develop and enforce strict protocols to ensure investigations adhere to legal standards, avoiding any action that might lead to non-compliance.
- Ongoing Legal Oversight: Engage legal advisors to review investigation processes regularly, ensuring all steps are legally sound.
- Ethics and Compliance Training for Investigators: Ensure all investigators receive compliance training, focusing on legal and ethical responsibilities during investigations.

		5. Finance and Administration  Noncompliance in Financial Management could lead legal penalties and loss of public trust	<ul> <li>Finance and Administration</li> <li>Financial Compliance Audits: Conduct frequent audits of financial processes to ensure adherence to Treasury and regulatory standards, promptly addressing any compliance issues.</li> <li>Automated Compliance Alerts: Implement systems that provide real-time alerts for any financial discrepancies or compliance breaches.</li> <li>Transparency and Reporting: Maintain transparent reporting of financial activities to stakeholders, enhancing accountability and minimizing reputational and legal risks.</li> </ul>
O3. Reputational Risk	perceptions of the Department of	The DMA has a very low tolerance for reputational risk and seeks to maintain a strong public image through transparency, accountability and high standards of governance in all its activities  Potential Impact  1. Audit & Management Committee Meeting Ineffective participation of poor guidance could erode confidence in the department's oversight capabilities.	<ul> <li>1. Audit &amp; Management Committee Meeting</li> <li>Consistent Quality in Guidance: Ensure high standards of guidance in AMC meetings by developing a quality control process, including peer review and feedback.</li> <li>Stakeholder Communication: Regularly communicate the department's role and contributions to stakeholders, enhancing transparency and public trust.</li> <li>Immediate Issue Resolution: Quickly address and correct any identified issues in guidance provided at AMC meetings, preserving DMA's reputation for oversight excellence.</li> </ul>

#### 2. Committee of Public Accounts

Errors or delays in guidance during COPA meetings could lead to loss of trust from stakeholders and diminished authority.

#### 3. Internal Audit Training

Perceptions of inadequate training may reflect poorly on the department's role in ensuring robust internal audit entities.

#### 4. Special Investigation

Delays on improper conduct in investigations could damage the DMA's reputation for integrity and impartiality.

#### 2. Committee of Public Accounts

- **Transparency:** Maintain clear and transparent communication with stakeholders.
- Quality Assurance: Implement rigorous review processes for all materials and inputs related to COPA meetings.
- **Feedback Mechanisms:** Collect feedback postmeetings to identify and address reputational risks promptly.

#### 3. Internal Audit Training

- Rigorous Training Standards: Establish high standards for training quality, emphasizing the importance of robust internal audit practices to reinforce the department's role in governance.
- Continuous Improvement: Collect feedback after each training session to ensure satisfaction and quality, making adjustments as needed.
- Public Reporting on Training Initiatives: Share periodic reports on training initiatives to highlight the department's commitment to fostering a strong internal audit function.

#### 4. Special Investigation

- Prioritize Transparency and Fairness: Develop a transparency protocol for special investigations, emphasizing timely and impartial investigation processes.
- Stakeholder Updates: Provide regular updates to relevant stakeholders for high-profile investigations to reassure them of the department's dedication to integrity.
- Ethics and Compliance Training: Ensure that investigators receive thorough training in ethics and

		5. Finance & Administration  Management of Finance or internal administration could harm public trust and lead to reputational damage	compliance, reinforcing a reputation of fairness and professionalism.  5. Finance & Administration  • Stringent Financial Oversight: Maintain strict adherence to financial protocols to avoid any administrative errors that could damage public trust.  • Proactive Issue Management: Quickly address any minor financial or administrative issues before they escalate and potentially affect DMA's reputation.  • Public Disclosure of Financial Practices: Regularly disclose financial practices and results to maintain transparency and reinforce public confidence in the department's administration.
04. Strategic Risk	changes in department strategy that could affect long-term objectives, such as aligning with	Potential Impact	1. Audit & Management Committee Meeting  • Alignment with National Policies: Ensure all strategic changes in AMC meeting protocols align with national audit policies, strengthening the oversight role across ministries.  • Pilot Programs for New Strategies: Test any major strategic changes in AMC processes through pilot programs to assess their impact on effectiveness before full implementation.  • Stakeholder Engagement: Engage stakeholders in discussions on proposed strategy shifts, gaining support and ensuring continued effectiveness of the

# 2. Committee on Public Accounts Strategic misalignment could lead to reduced effectiveness in achieving departmental objectives. 3. Internal Auditor Training shifts in training strategy could impact the quality and reach of audit governance 4. Special Investigations strategic chances in investigation process may affect the department's ability to prioritize or conduct critical investigation

oversight role.

#### 2. Committee on Public Accounts

- **Strategic Reviews:** Conduct periodic reviews to ensure activities align with departmental and Treasury goals.
- **Stakeholder Collaboration:** Enhance collaboration with stakeholders to align COPA meeting objectives with broader strategic priorities.
- Performance Metrics: Develop and monitor metrics to track the strategic impact of COPA meeting contributions.

#### 3. Internal Auditor Training

- Flexible Training Models: Adopt flexible training models that can be adjusted as strategies evolve, allowing for a consistent reach and quality in audit governance.
- Benchmarking for Quality: Continuously benchmark training programs against best practices to maintain high standards, even as strategy changes.
- Long-term Training Goals: Set clear, long-term training goals that align with evolving governance needs, supporting sustainable improvements in audit practices.

#### 4. Special Investigations

- Prioritization Framework for Investigations: Implement a strategic prioritization framework for investigations, ensuring that the department can focus on high-impact cases even as strategy changes.
- Resource Allocation Flexibility: Maintain a flexible resource allocation model to adapt to strategic shifts without compromising investigative integrity.
- Evaluation and Adjustment: Regularly evaluate the effectiveness of any new investigation strategies

		5. Finance & Administration strategic decisions about financial management or alternative reforms could affect the department's operational efficiency and long – term sustainability		<ul> <li>and adjust as needed to stay aligned with the department's core mission.</li> <li>5.Finance &amp; Administration</li> <li>Sustainability Planning: Ensure financial and administrative strategies consider long-term sustainability, preparing for potential budget changes or policy shifts.</li> <li>Risk-Balanced Investments in Modernization: Where possible, invest in technologies and tools that streamline finance and administration while balancing risks to continuity.</li> <li>Periodic Strategy Reviews: Conduct periodic reviews of financial and administrative strategies to confirm alignment with departmental goals, adapting as necessary for efficiency and long-term impact.</li> </ul>
05. Political and Geopolitical Risk	political landscapes or geopolitical conditions that may affect the Department of Management Audit.	The DMA has a low tolerance for political and geopolitical risk. The department prioritizes maintaining neutrality and operating within a stable governance framework. Any significant political or geopolitical influences that could disrupt core activities are seen as highly undesirable.  Potential Impact  1. Audit & Management Committee Meeting Political interference or changes in government priorities may disrupt the department's role in providing guidance and oversight during AMC meetings	1	<ul> <li>Audit &amp; Management Committee Meeting</li> <li>Reinforce Neutral Standards: Ensure AMC meeting protocols emphasize impartiality and transparency, reducing susceptibility to political influence.</li> <li>Adaptive Agenda Setting: Create adaptable meeting agendas to align with current government priorities while maintaining core oversight functions.</li> <li>Stakeholder Alignment: Communicate regularly with key stakeholders to clarify the department's commitment to its core role, fostering</li> </ul>

## 2. Committee on Public Accounts Political changes could lead to delays or challenges in coordinating meetings and providing consistent guidance. 3. Internal Auditor Training Geopolitical changes or political instability may affect funding availability of resources or access to experts for training programs 4. Special Investigations Political pressure could impede impartiality or result in delays undermining the integrity or investigations

understanding of its mandate and minimizing political interference.

#### 3. Committee on Public Accounts

- Political Monitoring: Regularly monitor political and geopolitical developments to anticipate potential impacts.
- Contingency Planning: Develop contingency plans to address disruptions caused by external political factors.
- Stakeholder Engagement: Maintain open communication with key stakeholders to navigate geopolitical challenges effectively.

#### 3. Internal Auditor Training

- Diversify Funding Sources: Seek partnerships with neutral entities or international organizations for funding and expertise, reducing dependency on politically influenced resources.
- Contingency Planning for Resource Fluctuations:
   Develop contingency plans to manage potential resource or funding limitations due to political shifts, ensuring continuity in training.
- Remote and Local Expertise Pool: Establish a pool of local and remote experts to ensure training programs continue even if geopolitical factors limit access to specific resources.

#### 4. Special Investigations

- Protocol for Impartial Investigations: Institute strict protocols that emphasize impartiality in investigations, ensuring integrity regardless of external pressures.
- Political Risk Shielding Measures: Shield investigation processes from political pressures by involving independent observers or external

	5. Financial & Administration  Political instability could affect budget allocations, cause delays in administrative processes, or lead to compliance challenges due to shifting policies	
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